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**UNITED STATES PATENT AND TRADEMARK OFFICE**

(Case No. 03-089)

Snap-On Reference No. NNT-01872

IN THE APPLICATION OF:

William Bromley, et al.

Serial No. 09/640,785

Examiner:

**Brian J. Broadhead**

Filed: August 18, 2000

Group Art Unit: 3661

Title: System, Method and Computer  
Program Product for Remote Vehicle  
Diagnostics, Monitoring, Configuring  
and Reprogramming

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION**

Dear Sir:

The Applicants submit the following amendments and remarks in response to Office Action mailed April 20, 2004 in connection with the above-identified application. The Applicants hereby traverse the rejections and respond to the Office Action based on the following remarks and amendment. The Applicants submit this response in the format of 37 C.F.R. 1.121 (2004).

A petition for a three-month extension of time is filed with this Office Action response, thereby extending the due date to October 20, 2004. The Applicants submit that with the petition, this October 20, 2004 response is timely.